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PTO/SB/21 (6-98)
Approved for use through 09/30/2000. OMB 0651-0031
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>	Application Number	09/862,871	
	Filing Date	5/22/2001	
	First Named Inventor	Yves Patrick Lajouanie	
	Group Art Unit	2161	
	Examiner Name		
Total Number of Pages in This Submission	35	Attorney Docket Number	59828264-5

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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Frank M. Gasparo
Signature	
Date	September 10, 2001

CERTIFICATE OF MAILING

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Signature		Date	9/10/2001

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59828264-5

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Yves Patrick Lajouanie
Application No.: 09/862,871
U.S. Filing Date: May 22, 2001
Title: PERFORMANCE MANAGEMENT SYSTEM AND METHOD
Group Art Unit: 2161
Examiner: Not Yet Assigned

Commissioner for Patents
Washington, D.C. 20231

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INFORMATION DISCLOSURE STATEMENT

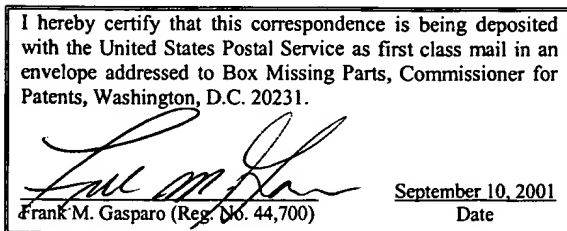
S I R:

As a means of complying with the duty of disclosure set forth in 37 CFR 1.56 and in keeping with the guidelines of 37 CFR 1.97 (b), Applicant hereby submits information thought to be relevant to the examination of the above-identified application. Also submitted herewith is a completed form PTO-1449. No Office Action has yet been received in the above-identified application.

No fee is deemed necessary with the filing of these documents. If a fee is deemed necessary, we authorize the Commissioner of Patents to charge Deposit Account No.: 02-0393.

Respectfully,

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Substitute for form 1449B/PTO		Completion if Known			
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Application Number	09/862,871		
		Filing Date	5/22/2001		
		First Named Inventor	Yves Patrick Lajouanie		
		Group Art Unit	2161		
		Examiner Name			
Sheet	2	of	2	Attorney Docket Number	59828264-5

OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS			
Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	1	TJADEN, Gary S. et al., "Structural Effectiveness Metrics for Business Processes", The Center for Enterprise Systems, Georgia Institute of Technology. http://www.ces.btc.gatech.edu/report3.html	
	2	Open Engineering, Inc., "Business Definition". http://www.openeng.com/BusinessDefinition.htm	
	3	"The Business Process Perspective" http://www.balancedscorecard.org/bscit/intranet/process.html	
	4	HODGES, Mark, "Reengineering the Corporation: Cent Helps Companies Change Business Processes & Adopt Information Technology", Georgia Institute of Technology, April 4, 1995 http://www.gtresearchnews.gatech.edu/newsrelease/ENTERPR.html	
	5	"Configuration Management - Processes and Metrics", SQS Services http://www.sqs.de/english/services/serv_confproc.htm	
	6	Computer Associates, "BPwin-Analyze, communicate, and improve complex business processes". http://www.platinum.com/products/brochure/als/b_bpwin.htm	
	7	Center Partners Quality Plus, "Six Key Business Processes" http://www.centerpartners.com/qualityplus/keyprocesses.html	
	8	Tonbu, "Collaborative Business Processes". http://www.tonbu.com/solutions/cbps.html	
	9	"Workflow Metrics for the Design of Business Processes". http://www.acit.net/acit4_e.html	

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¹ Unique citation designation number. ² Applicant is to place a check mark here if English language Translation is attached.

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